# **Cancellation policy**



## I. Cancellation policy of goods

Consumers have a fourteen-day right of cancellation.

#### Right to cancel

You have the right to cancel this contract within fourteen days without giving any reason. The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have taken possession of the goods.

To exercise your right of cancellation, you must inform us (Sven Lamprecht, Moorberg 8c, 18573 Dreschvitz, Germany, info@IRreCams.de, Phone: (+49) 038306 622513, Mobile: (+49) 0151 5 48 48 914) by means of a clear statement (eg a letter sent by mail or e-mail) about your decision to revoke this contract. You can use the attached Model cancellation form, which is not mandatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of cancel before the cancellation period has expired.

#### Effects of cancellation

If you cancel this contract, we will refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we received the notification of your cancellation of this contract. For this refund, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees because of this refund. We can refuse the repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us immediately and in any case no later than within fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. We shall pay the costs of returning the goods. You will only have to pay for any loss in value of the goods if this loss in value is due to the handling of the goods that is not necessary for the inspection of the condition, properties and functioning of the goods.

#### Model cancellation form

(If you want to cancel the contract, please fill out the form below and send it back to us.)

- To Sven Lamprecht, Moorberg 8c, 18573 Dreschvitz, Germany, info@IRreCams.de
- -I/We(\*) hereby give notice that I/We(\*) cancel my/our (\*) contract of sale of the following goods (\*)/for the supply of the following service(\*)
- Ordered on (\*) / received on (\*)
- Name of consumer(s)
- Address of consumer(s)
- Signature of consumer(s) (only if this for is notified on paper)
- Date
- (\*) Delete as appropriate

Without affecting your legal rights, we will provide you with free return labels for your return shipment. The return label will be sent to you via eMail. You can drop off the return shipment at a parcel service of the respective provider in your country.

## II. Cancellation policy of services

### Right to cancel

You have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day of the conclusion of the contract.

To exercise your right of cancellation, you must inform us (Sven Lamprecht, Moorberg 8c, 18573 Dreschvitz, Germany, info@IRreCams.de, Phone: (+49) 038306 622513, Mobile: (+49) 015154848914) by means of a clear statement (eg a letter sent by mail, fax or e-mail) about your decision to revoke this contract. You can use the attached sample withdrawal form, which is not mandatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of cancel before the cancellation period has expired.

#### Effects of cancellation

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated us your cancellation from this contract, in comparison with the full coverage of the contract.

#### Model cancellation form

(If you want to cancel the contract, please fill out the form below and send it back to us.)

- To Sven Lamprecht, Moorberg 8c, 18573 Dreschvitz, Germany, info@IRreCams.de
- I / We(\*) hereby give notice that I /We(\*) cancel my/our (\*) contract of sale of the following goods (\*)/for the supply of the following service(\*)
- Ordered on (\*) / received on (\*)
- Name of consumer(s)
- Address of consumer(s)
- Signature of consumer(s) (only if this for is notified on paper)
- Date
- (\*) Delete as appropriate